Refund Request Form

Your satisfaction is our goal. Here are two options.

Option 1

Have Your Portrait Retaken

Most schools have a make-up day. Please have your child bring their entire package with the Package Order Receipt, to the photographer and your portrait will be retaken. Keep the group picture if you ordered one.

Option 2

Request A Refund

- Please send this completed form with your picture package to Splendid.
- Refunds must be received within 8 weeks of picture day.
- Please allow two weeks to process.

Package Information

Pkg. Letter _____ Amt. Paid _____

☐ I paid by credit card ☐ I am keeping the group picture

☐ I paid by check

School or Organization _____

Reason for Refund _____

The Fine Print: Refunds are not available for purchases made at SplendidPortraits.com nor for portrait downloads. We will reprint any damaged or misprinted items at no charge. If no technical flaw exists, a $7.50 processing fee may be applied.

Mail Refund To

Name _____

Contact Phone Number _____

Street Address _____

Signature _____ Date

City, State, Zip _____

Do not send to school. Please send this completed form with your picture package to:

Customer Service Center
SplendidPortraits
7297 Lee Highway, Suite L
Falls Church, Virginia 22042

SplendidPortraits
Peace of Mind. Delivered.